



inspHire
the software people



inspHire WebPortal

Service your customers more efficiently - 24/7



At-a-glance review

What is it?

Our customer WebPortal module links into your inspHire system allowing your customers to access information about the equipment they have on rent from you, whenever they want it. The information is accessed directly from inspHire, giving them up to the minute, live information about their own rental activities, freeing up time for you to get on with running your rental business.

Who's it for?

For all rental businesses currently running inspHire Office or Corporate Edition who want to keep their customers informed 24 / 7.

Introducing inspHire WebPortal

So now you're running a successful rental business what's the next step in providing exceptional customer service? As we all know, building relationships is a key element in gaining and retaining customer loyalty. This is where inspHire's WebPortal comes into its own. With the ability to view equipment on rent by site and historically, your customers have the tools at their fingertips to encourage them to use your company as a single source for rent.

We want to help you build lasting relationships with your customers, which is why we built inspHire WebPortal

1. Secure Access

Each user has a secure password protected login allowing them to access details of their own rental activities, as specified by you

2. Create a portal as unique as your own business

The layout and design of the WebPortal can be modified to your liking using the design templates, so that you can personalise the portal for each of your customers. If you have some technical expertise you can change the design of the WebPortal yourself - or we can do it for you.

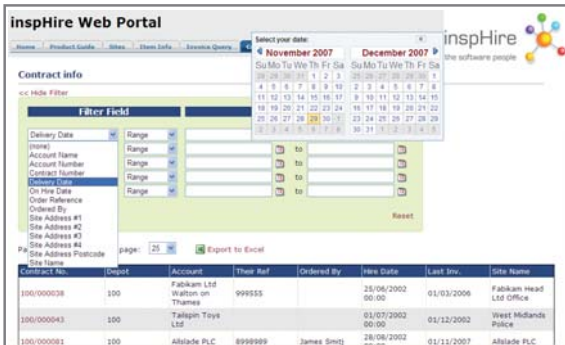
Filters are available throughout the system so users can retrieve the exact information they want. Exports to Excel are also possible from most screens.

3. Usability

Easy to install, manage and maintain the inspHire WebPortal can also be used as a marketing tool to convey announcements and messages to customers; with no major hardware requirements it is a very cost effective method of keeping your customers informed without the need for extra staff resources.

What inspHire WebPortal can do for your business

Packed full of easy-to-use features, inspHire WebPortal will help you service your customers more efficiently - 24/7.



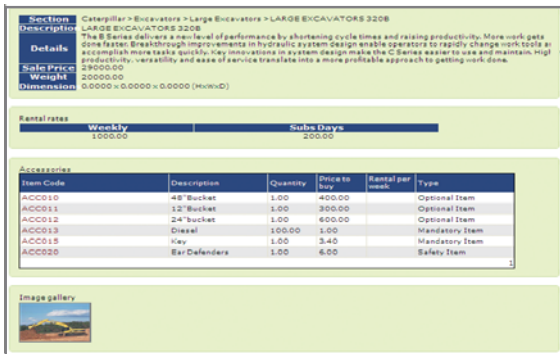
The inspHire WebPortal includes a wide range of information from where your customers can retrieve the data they want, when they want it, directly from your inspHire system. These include -

- Announcements
- Live Contracts
- Live Sites
- Live Contracts
- Web Reports
- Contract Item Query
- Invoice Query
- Asset Browser
- Embedded Links
- Product Browser

Product Browser

For each product in your range, the following information is available:

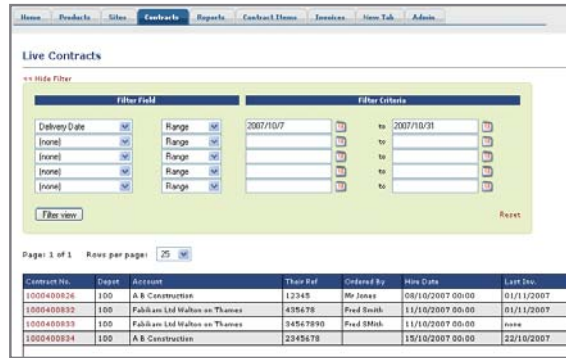
- Item Description
- Selling Price
- Weight & Dimensions
- Rate View
- Optional Accessories
- Picture



Live Sites

Your customer can have an instant view of what they have on rent at each site making management of their rented equipment extremely easy. Having that sort of information at their fingertips is essential for running a busy site. For each live site your customers can access information such as:

- Items
- Item Status
- Item History
- Rental Rates
- Rental Dates



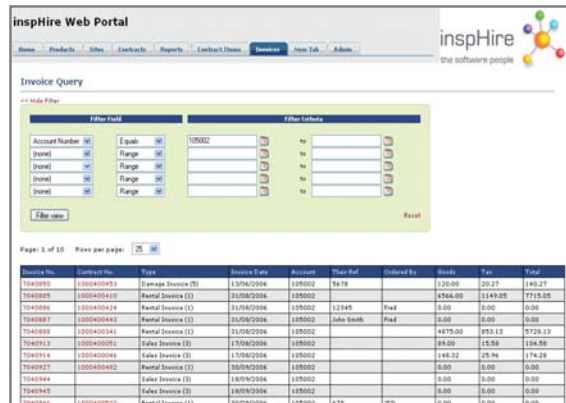
Contract Item Query

Customers can list all contracts both current and historic and view critical information down to accessories, rates, order numbers and dates. With the powerful filters available specific information can be retrieved easily.



Invoice Query

Customers can access invoice details themselves avoiding the need to call in and tie up your staff's time unnecessarily, they can even drill back to the original rental contract to view other information.



Information can be exported to Excel by the customer for ease of use. Alternatively, you can set up customer specific reports for them to run themselves. Any medium or large scale rental organisation will find this a revolutionary way to control assets, manage clients, locate equipment and much more besides.

Call us now

If you like what you see and want to find out more about how inspHire WebPortal will help you and your customers, please give us a call.

